∧ ALARM.COM® | Slim Line Doorbell Camera

Visit **alarm.com/doorbell** for installation instructions.

Push Notifications

Use the Alarm.com app to set up instant alerts:

Button Pushed Be notified when the doorbell button is pushed.

Motion Be notified when the Doorbell Camera detects motion.

Tap on a doorbell notification to open the call screen so you can see and speak with your visitors.

QUICK TIP | To respond to doorbell notifications even faster, check "Keep me logged in" on the Alarm.com app login screen.

Video Recording Rules

Use the Alarm.com app to choose which events trigger your Doorbell Camera video clip recordings:

Button Pushed Record when the doorbell button is pushed.

Motion Record when the Doorbell Camera detects motion.

Event Triggered Record when a sensor in your Alarm.com system is activated or an alarm is triggered.

QUICK TIP | You can view recorded clips on the Alarm.com app and Customer Website.

Normal Operation

Green | Solid

Ready and working normally

Use the Alarm.com app or Customer Website to choose a custom color in place of default green.

White | Solid

In Call mode

A call has been initiated or is occurring.

Requires Attention

No Wi-Fi connectivity

Check your Internet connection.

Orange | Rapid double flash

Blue | Rapid double flash

Power supply issue

Contact your installer.

Troubleshooting

Red | **Green** | Alternating flash

Push & hold ~**60 sec** until flashing

Wi-Fi Access Point Mode

Connect to the camera's temporary network and use the app to update Wi-Fi settings.

Blue | Flashing

Push & hold ~**70 sec** until flashing **Yellow** | Flashing

Power cycle

Reboots the camera.

Push & hold ~**80 sec** until flashing

Factory Reset

Use to factory reset the camera.
Deletes all Wi-Fi and configuration information.

QUESTIONS?

Contact your installer or visit **www.alarm.com/doorbell** for helpful videos and a full LED Reference Guide.

If you are a professional installer, visit **www.alarm.com/supportcenter**.

Slim Line Doorbell Camera
LED and Troubleshooting Reference Guide

ALARM.COM®

LED Pattern Key

Solid	Rapid double flash	Flashing	Alternating flash	Pulsing

Normal Operation

Green | Solid

Ready and working normally

Use the Alarm.com app or Customer Website to choose a custom color in place of default green.

White | Solid

In Call mode

A call has been initiated or is occurring.

Blue | Solid

Starting up

Please wait while the doorbell is booting up.

Blue | Pulsing

Battery is charging

Battery may charge for ~30 minutes after installation.

Blue | **Green** | Alternating flash

Connected to Wi-Fi, waiting for server connection

Please wait.

Blue | **Yellow** | Alternating flash

Firmware update in progress

Please wait.

Requires Attention

Orange | Rapid double flash

No Wi-Fi connectivity

Check your Internet connection. Your Wi-Fi credentials may have changed. Enter Wi-Fi Access Point Mode (see Troubleshooting below) and re-add the doorbell camera using the app.

Blue | Rapid double flash

Power supply issue

Contact your installer.
The doorbell transformer may need to be replaced.

No Color | Off

Possible power supply issue

If the LED on the Doorbell Camera is not showing any color, there may be a power issue or the LED may have been turned off in the Video Settings on the Customer Website.

Troubleshooting

Press and hold doorbell button for the time shown to perform a troubleshooting step.

Green | Flashing

Entering Troubleshooting modes

Continue to press & hold for troubleshooting steps below.

Red | **Green** | Alternating flash

Wi-Fi Access Point mode

Connect to the camera's temporary network and use the app to re-add the camera.
Push & hold ~60 sec until flashing, then release.

Blue | Flashing

Power cycle

Reboots the camera.
Push & hold ~70 sec until flashing, then release.

Yellow | Flashing

Factory reset

Factory resets the camera. Deletes all Wi-Fi and configuration information.
Push & hold ~80 sec until flashing, then release.