



EMERGENCY INFORMATION **FOR HOMEOWNERS**



In case of an emergency, and you feel your life is at risk, **please dial 911!**

- TURN OFF ELECTRICAL BREAKERS / WATER VALVES
- AFTER HOURS, WEEKENDS, HOLIDAYS refer to the information sticker posted on the HVAC unit, Water heater, Electrical Panel, under Kitchen sink on cabinet door, or call number below:

Emergency Contacts:

Plumbing:
Palm Coast:
 Pearson - (386) 437-4446
 Harbour - (386) 437-2795
Volusia / Wedgefield:
 DPM - (407) 568-9202
Poinciana:
 Integrity - (321) 277-1942
North Port:
 Russ - (941) 426-2132
Gainesville:
 Coleman - (352) 472-4114
Palm Bay:
 One Stop - (407) 960-1601

Electrical:
 Strada Electrical
 (877) 906-1113
 (See criteria below)

Roofing:
 Roof Depot
 (770) 545-1371
 (Roof Leak Only)

HVAC:
 Del-Air
 (844) 574-4578
Only loss of heat during freezing temperatures.

(Loss of air conditioning is **NOT** considered an Emergency.
 In the case of outside temperatures exceeding 95 degrees F, a differential of 15 degrees F is acceptable when the unit is functioning.)

THE FOLLOWING ARE CONSIDERED WARRANTY EMERGENCIES:

- HVAC (Only a complete Loss of heat during freezing temperatures)
- Electricity (Complete Loss - Check breakers / GFCI's / Local Outage first.)
- Electrical issue that causes fire hazard or poses an immediate danger
- Plumbing leaks (turn off water to minimize damage)
- Complete Loss of Water (Check main valve in garage and in yard first)
- Total stoppage of all drain plumbing (not due to owner negligence)
- Gas leak
- Roof leak
- Any issue that can create the potential for bodily harm

(Please submit a warranty ticket through the homeowner's portal on BriteHomes.com after calling in an emergency.)