



A company centered around you.

We are Centricity, a company built on the concept that superior customer service and satisfaction is the key to our success. We thrive on strong customer relationships built through personalized service and product offerings that evolve with the changing needs of today's world. We believe our success starts and ends with you, the customer, and always keep you at the center of our world.

Centricity, an affiliate of Bankers Financial Corporation, is a diversified company serving home builders, manufacturers, retailers, and consumers. We operate throughout the US, providing a wide range of innovative warranty and service products.

Learn more at centricity.com.

centricity.com | 800.345.6282

CEN-11593-0317

Helping Protect the American Dream One Home at a Time

Your Centricity warranty protects your home, saving you time and money.



Centricity Warranty Coverage

Workmanship, Materials and System Defects Protection

During the warranty period on your new home, the builder assures and Centricity guarantees that your home will be free from defects in the materials or workmanship as defined in the Warranty Performance Standards. We also guarantee your home to be free from defects in the electrical, plumbing and mechanical systems as defined in the Warranty Performance Standards (including wiring, piping and ductwork of those systems).

Major Structural Defects Protection

The warranty provides coverage for "major structural defects" that occur during the term of the warranty. A "major structural defect" is defined as actual physical damage to load-bearing portions of the home which affects the load-bearing function to the extent that the home becomes unsafe, unsanitary or otherwise unlivable.

Centricity is responsible to you, the homeowner, for total liability of all major structural defects arising during the term of the warranty, limited to the amount of coverage provided under the warranty and not exceeding the original purchase price of the home. Repair and/or replacement do not affect the term of the warranty.

Problem Solving

In the unlikely event of a dispute, our industry unique Conciliation process has a 98.2% resolution success rate. We partner with you and your builder to manage the process without additional claim fees, inconvenience or legal action.

Frequently Asked Questions

What is covered by my Centricity Warranty?

It depends on the particular warranty coverages provided by your builder. Most new-home warranties cover workmanship, materials, systems and major structural defects. Please refer to the Warranty Document for specific coverages provided on your home.

Is my warranty transferable?

Yes. The warranty transfers automatically upon change of ownership during the warranty period.

How do I contact Centricity?

Corporate Headquarters

PO Box 33025
St. Petersburg, FL 33733

Claims Office

PO Box 33026
St. Petersburg, FL 33733

